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FEDERAL BUREAU OF INVESTIGATION

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Date of transcription 06/06/2002

NANCY MAY and RONALD MAY, [REDACTED] were interviewed at their residence. Also present during this interview was Assistant United States Attorney (AUSA) Robert Spencer of the United States Attorney's Office, Eastern District of Virginia. After being advised of the identity of those present and the nature of the interview, NANCY and RONALD MAY provided the following information.

RONALD, a retired engineer, and NANCY, a retired community college employee, recently moved from Las Vegas, Nevada, to Yerington, Nevada. [REDACTED]

[REDACTED] Their daughter RENEE MAY, 39 years old, was a flight attendant on American Airlines Flight 77 which was hijacked and crashed into the Pentagon during the terrorist attacks on 09/11/2001.

RENEE MAY was born in Buffalo, New York, and moved with her parents to El Toro, California, when she was 11 years old. RENEE graduated from San Diego State University and continued to reside in San Diego until moving to Baltimore, Maryland, approximately eight or nine years ago. RENEE had been employed as a flight attendant with American Airlines for 14 years. RENEE began her career working on European flights before changing her schedule to South American/Caribbean flights. RENEE then began working on domestic flights, as she had become tired of the flight schedule and wary of the risks involved with flying. RENEE was looking to pursue a full-time position in the art field. RENEE always had an interest in the arts, and had volunteered as a docent at the Walters Art Museum in Baltimore. In addition to her employment as a flight attendant and her volunteerism, RENEE also worked in various temporary assignments through Kelly Services as well as working as a facilitator once or twice per month for the American Management Association.

RENEE had started [REDACTED] approximately two years ago, and [REDACTED] in 08/2001. [REDACTED]

ALL INFORMATION CONTAINED
HEREIN IS UNCLASSIFIED
DATE 01-26-2007 BY 60324 AUC/BAW/CPB/YMW

Investigation on 06/05/2002 at Yerington, Nevada

File # 265A-NY-280350

Date dictated

by SA [REDACTED]

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RENEE would often speak on the telephone with her parents. RENEE spoke with her mother NANCY on Sunday, 09/09/2001, and with her father RONALD on Monday, 09/10/2001. On both occasions RENEE sounded "happy". On the morning of 09/11/2001, NANCY woke up at 6AM to get ready for work. After letting their dog out in the yard, the telephone rang. It was RENEE calling from the airplane. RENEE told her mother that she was on Flight 77 from Dulles to Los Angeles, and that they had been taken over by six hijackers. RENEE stated that they were all put in the back of the plane. RENEE then asked her mother to call American Airlines, and provided the telephone numbers. NANCY heard a male voice in the background, which she believed to be another member of the flight crew, giving another telephone number for American Airlines. RENEE provided a total of three telephone numbers for American Airlines. RENEE then stated "I love you, Mom" before the telephone call was cut off. During the telephone call, NANCY had taken notes and written down the telephone numbers that RENEE had provided.

After the call was terminated, NANCY yelled for her husband who was upstairs. NANCY called the first telephone number for American Airlines, at which no one answered. NANCY then called another telephone number for American Airlines and spoke [REDACTED] NANCY repeated [REDACTED] what RENEE had stated during their conversation. RONALD took the telephone from NANCY and spoke [REDACTED] who stated that RENEE must have been on the airplane that hit the World Trade Center. RONALD advised her that since RENEE had just called, she could not have been on that airplane.

NANCY advised that the telephone call from RENEE lasted one minute or less. RENEE did not provide any description of the hijackers.

Following the telephone call, RONALD and NANCY watched television and learned that the airplane that had been crashed into the Pentagon was Flight 77. American Airlines telephoned later in the day to inform RONALD and NANCY that there had been no survivors of the crash.

In the days after 09/11/2001, RONALD and NANCY learned [REDACTED] that RENEE was 7 weeks pregnant. RENEE had found out about her pregnancy on 09/10/2001. On the night of 09/10/2001, RENEE had stayed [REDACTED] in

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[redacted] RONALD and NANCY advised that RENEE also had made a telephone call [redacted] on the morning of 09/11/2001, but did not speak [redacted] RENEE had planned to stay with a high school friend [redacted] after her arrival in Los Angeles on 09/11/2001. [redacted] had not received a telephone call from RENEE on 09/11/2001, and did not know of RENEE's death until later on 09/11/2001.

Memorial services were held in RENEE's honor in Baltimore on 09/24/2001, at the church of her baptism in Buffalo, and in San Diego. The remains of RENEE were cremated and her ashes were put in two urns. One of the urns was buried in a cemetery in Rockville, Maryland, and the ashes of the other urn were dispersed over the ocean in San Diego on 12/23/2001.

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